

Regional Transport Training Services Pty Ltd



Mission

Our mission is to identify and meet the ever changing needs of the community, and enhance their well being through the provision of high quality education and information services within the area of transport training and its associated industries.

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Vision

Our vision is ...

- *to be recognised by the rural communities of South Australia as the preferred provider of transport training services.*
- *to plan, develop and facilitate quality products and services which are available to all people in our community.*
- *to establish leading management practices in all areas of transport training and customer service.*

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Objectives

Our objectives are to ...

- *Continuously improve structures and procedures and strive to achieve best practice.*
- *Regularly review our services and facilities to ensure community needs are met.*
- *Develop our customer base and research new sources of business.*
- *Develop a marketing strategy which increases the community perception of value for money.*
- *Develop and maintain a highly skilled staff, motivated to provide high quality training and assessment.*
- *Ensure customer service is a priority.*

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Values

Our values are ...

- *We care for and have pride in our community.*
- *We respect all people and their rights.*
- *We are accountable to the community for all of our actions.*
- *We rely on and encourage open two-way communication.*
- *We remain committed to our mission and vision.*